

# Thinking of Moving to a Hosted iMIS Solution? What You Need to Know.

Presented by:  
Association Technology Solutions  
&  
American Technology Services, Inc.

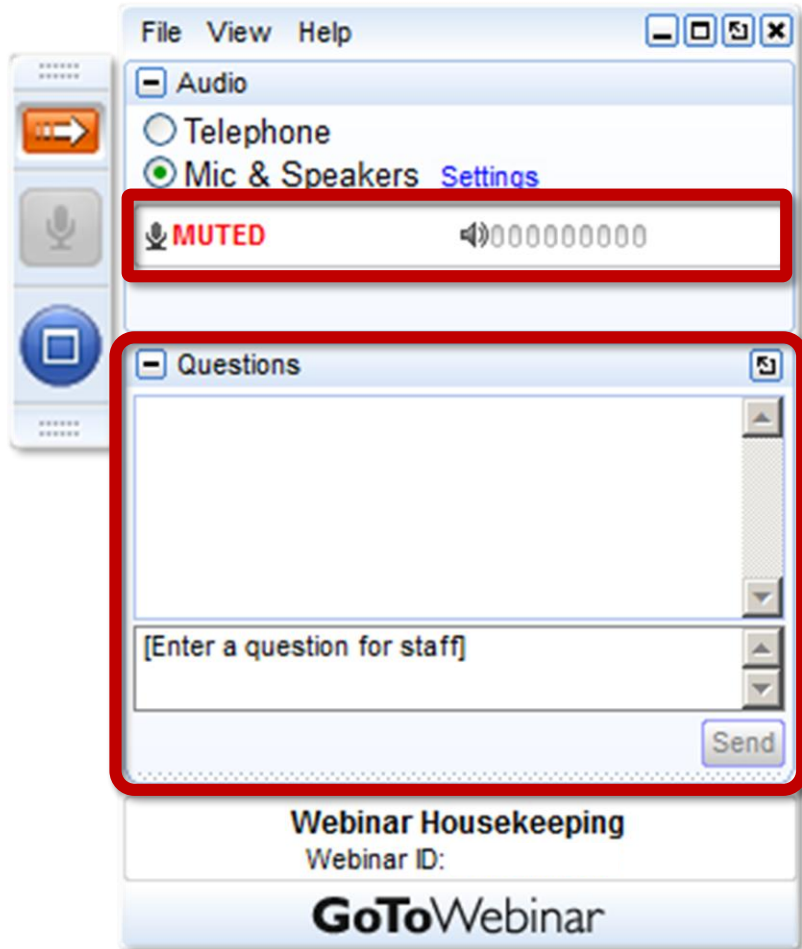
- Serving iMIS community since 1995
- Full-service Authorized iMIS Solutions Provider (AiSP)
- Application development to extend the functionality of iMIS
- 2015 & 2016 Authorized iMIS Solution Provider (AiSP) of the Year



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- Attendees are muted to reduce background noise
- Remember to ask questions via the **Questions** panel
- Questions will be answered during Q&A after presentation is complete

- Founded in 1994
- Hosting iMIS for 8+ years
- Microsoft Gold Partner – Cloud Competency
- Top 100 Managed Services Provider (MSP) in U.S.
- Top 100 Cloud Services company in the U.S.
- 300+ clients in 30 states
- Deep Association Roots – 60% of client base
- Active in ASAE and their Technology Council
- Strong vertical market focus:
  - Associations and Nonprofits
  - Professional Services Firms
  - Financial Institutions

- Own and maintain your own servers
  - Patching
  - Upgrade/replacing hardware
  - MS software licenses
- Power and Cooling concerns
  - Backup generator
- Connectivity
  - Multiple carriers for redundancy
  - Complex network hardware

- Hosted at vendors datacenter(s)
  - Limited locations, could be across the country
- Hardware refreshed on their cycle
- May have limited access to server(s)
- Shared network or shared services
- Possible restrictions on connectivity to 3<sup>rd</sup> parties

- No servers to maintain
- Server sizing can change up or down as needed
- Servers can be located close to staff
  - Multiple regions around the US
- MS Licenses Including in monthly fees
- Multiple DR options
  - Backups replicated to 2<sup>nd</sup> Region
  - Full VMs replicated to 2<sup>nd</sup> Region
- Large infrastructure
- Vendor Agnostic
- SSAE-16/SOC-1&2 Audited



- Designed for iMIS hosting
  - iMIS prerequisites installed at deployment
  - iMIS specific security changes to OS
  - Automated deployments for constant environment for vendors/developers
- RemoteApp for iMIS Desktop and other Applications
  - Run just the application, no 2<sup>nd</sup> desktop
  - Access to local drives from the server
  - Full RDP access for admins/power users
- Secure Network
  - Dedicated Subnet per client
  - Optional VPN access to Office or Vendors

- Server Maintenance handled
  - Daily Backups (Full VMs, Files & Databases)
  - Monthly Security Patches (OS and Middleware)
  - Security Software, AV Software and Cloud Security
- Work securely from anywhere (SSL)
  - RemoteApp
  - RDP
- SSAE-16 Audited
- Microsoft Gold Partner with Advanced Priority Support from MS

- Hosting Partner that knows iMIS
- Hosting iMIS for 8+ years
- US based Support Staff
- Proactive Monitoring of Servers, Resources and Websites
- Staff On-call 24/7
- Dedicated Security Staff
- Host additional websites/applications

- Plan out migration to minimize downtime for staff and members
- Perform a test migration prior to cutover
- Have a detailed test plan to verify functionality
- Map out all 3<sup>rd</sup> party integration with website
  - Check with vendor before migration to plan IP/Firewall/VPN changes

- Challenges
  - Slow responsiveness of Servers
    - Outdated hardware, no upgrade plan from host
  - Support requests not handled in a timely manner
- Setup
  - 3 server setup, TS/Application Server, Database Server, Web Server
- Results
  - Faster access to applications
  - Faster Website response time
  - More responsive Support



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## Other Questions?

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